Strategy Supports for Community Behavioral Health Agencies

Our Community Mission

- At Community Health Solutions (CHS) we help people create strong nonprofits and healthier communities.
- Over the past 20 years we have helped hundreds of community-focused organizations accomplish their goals.
- In this fact sheet we outline CHS supports for Community Behavioral Health Agencies (CBHA's).

Our Support Model

We use a proven support model to help CBHA's accomplish their goals for organizational performance and community health improvement. We can help you:

- Assess organizational readiness
- Design organizational strategies
- Develop organizational capacity
- Execute for results
- Evaluate impact

1. Assess Organizational Readiness

A logical first step is to assess the organization's readiness to accomplish the mission in the current and emerging environment. We can help you:

- Scan the strategic environment
- Assess internal capabilities
- Identify strategic opportunities and threats
- Consider strategic readiness under various future scenarios
- Decide priorities for improving strategic readiness

2. Design Organizational Strategies

The next step is to define goals and strategies for the organization based on the assessment of strategic readiness. CHS can help you:

- Clarify the mission of the organization
- Define the customers to be served by the organization
- Develop a clear value proposition for key customer segments
- Define performance goals for the organization
- Create a plan for building capacity, achieving performance goals, and creating community impact

3. Develop Organizational Capacity

Once a strategy is designed the next step is to develop organizational capacity for execution. CHS can help you:

- Assess organizational learning needs
- Design organizational learning supports
- Implement learning supports including virtual training, tutorials, coaching, and technical assistance.
- Evaluate the impact of organizational learning.

A partial list of organizational learning topics includes:

- Strategy development
- Design thinking
- Leadership development
- Team development
- Program design
- Program evaluation
- Quality improvement
- Workflow improvement
- Key performance indicators

4. Execute for Results

Once the strategy is defined, execution is everything. CHS can help you:

- Assure that staff are equipped for execution
- Assure that key resources are becoming available
- Assure that key strategies are being executed
- Assess whether key outputs, outcomes and impacts are being achieved
- Make strategic adjustments based on feedback and evaluation.

5. Evaluate Impact

In today's funding environment it is essential to demonstrate effective management and community impact in order to sustain the mission. CHS can help you:

- Identify key audiences for performance reporting
- Define key indicators of effective management
- Define key indicators of positive community impact delivered by the charitable clinic
- Develop systematic methods and tools for producing key indicators
- Develop reports that are strategically designed to demonstrate value to key audiences.

Let's Talk. For a no-obligation conversation about how CHS can help you accomplish your goals, contact:

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